

## Project:

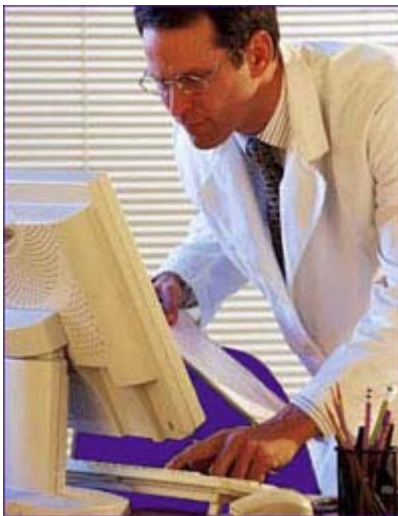
Pre-Development Consultancy  
Report for Clinicians website

## Project size:

3 days

## Team size:

1 Consultant



*Blueberry's analysis presented the requirements for the system in sufficient detail to allow the formal software development process to start.*

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# HealthCare At Home

## Paper To Web System Conversion

### The Client

Healthcare at Home is the UK's leading provider of high-tech home healthcare and speciality pharmacy services. They also deliver an increasing number of innovative clinical services on site throughout the NHS and independent healthcare sector.

### The Challenge

Traditionally, patients have registered with Healthcare at Home (HAH) using a paper form based system. This has resulted in a proliferation of different forms and a system in which it is difficult to detect errors before the forms arrive at HAH. Typical errors included missing information or incorrect data being entered on the forms.

HAH needed a new web-based system to replace the old paper-based system for ordering medicines online. The first step to getting the project off the ground was to conduct a Requirements Analysis.

Following HAH's tendering process, the consultancy project was won by Blueberry.

### The Solution

Blueberry worked closely with HAH to produce a detailed requirements analysis. Emphasis was placed on adding error checking and data validation

wherever possible and automating any notifications to users.

Blueberry approached the investigation by interviewing the main stakeholders within HAH.

They included:

- The originating business area that was responsible for funding the development. The business area also presented the requirements of the Clinician users.
- The internal users of the system within HAH.
- The IT department within HAH.

Because the system would carry patients personal data, it needed to meet HAH's standards for patient confidentiality and security.

Several iterations of requirements and work flow were examined before final agreement was reached. A document was then written which presented the requirements for the system in sufficient detail to allow the formal software development process to start.